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PRODUCT WARRANTY - BI-FUEL KITS

GTI 07-03 January 2007

The Altronic GTI Bi-Fuel products are warranted against failure in normal usage due to defects in workmanship and materials when installed in accordance with the applicable instructions and good practice. Warranty periods are defined as follows:

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WARRANTY TIME PERIOD

1. Major system components: (mixers, regulators, controllers, etc.)

2 years from date of sale to first end user or 30 months from date of shipment from Altronic, whichever occurs first

- 2. Transducers, thermocouples, vibration or other Sensors
- 1 year from date of sale to first end user or 18 months from date of shipment from Altronic, whichever occurs first
- 3. Engine damage related to failure of Bi-Fuel System on new engines (see below)
- 12 months or 1,000 operating hours, whichever occurs first

Altronic shall, at its sole option, repair, replace, or credit for the purchase price, any product which, after examination by Altronic, is deemed defective. Altronic shall be contacted for explicit authorization prior to returning products and/or parts for warranty consideration or service. All parts must be shipped prepaid to the Altronic facility accompanied by a completed warranty claim form.

This warranty shall be deemed void in the event that the Bi-Fuel System has been altered or modified without permission of Altronic. Altronic specifically makes no warranty with respect to accidental or deliberate damages resulting from product use, nor does it warranty damages caused by improper installation, operation, and/or misuse or abuse of the product.

For a period of 12 months or 1,000 operating hours (whichever occurs first) following installation of the Bi-Fuel System on a new, previously unused diesel engine which is properly maintained under a maintenance contract, Altronic will further warrant to the original purchaser that should a failure of the Bi-Fuel System result in damage to the converted engine, Altronic shall cover direct repair costs. Detonation damage shall be covered only if the GTI vibration protection package is in use. Customer shall provide a written report to Altronic detailing the cause of engine damage within 48 hours of the occurrence. Altronic (or its designated technical representative) shall be granted access to the damaged engine or engine components prior to commencement of repairs, unless otherwise authorized by Altronic. Reimbursement shall be limited to the cost and direct labor of replacing said damaged parts. This provision shall not apply to damages caused by gas quality and/or composition, nor shall it apply to damages related to improper installation or operation of the Bi-Fuel System or the converted engine.

This warranty does not apply to the cost of installation, cost of removal, consequential or concurrent damage. This warranty is expressly in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose.

WARRANTY CLAIM PROCEDURE:

- 1. All warranty claims must be submitted in writing through the original selling party.
- Selling party must contact Altronic with full details and request a warranty claim form and a Return Authorization number (RA) prior to shipment of parts.
- 3. Materials being submitted for warranty consideration must be properly packaged to prevent damage in transit and sent PREPAID to:

Altronic, LLC 712 Trumbull Avenue Girard, Ohio 44420 USA

Attention: REPAIR DEPARTMENT

- 4. At the user's discretion, the original selling party can provide a PO for replacement parts that, if available, will be shipped and invoiced (standard payment terms apply) prior to receiving the parts at Altronic for warranty consideration. At the sole discretion of Altronic, if the returned parts meet the conditions of the Warranty, and are non-repairable or deemed to be unrepairable, Altronic will cancel the invoice generated against the PO.
- 5. If the returned parts are deemed by Altronic to be outside of the Warranty conditions, the customer will be notified and asked to approve the cost of repair (if repairable) or final disposition of the part(s). Failure to respond with such instructions for a period of 30 days will result in the parts being returned to the shipping source in their current condition.
- 6. Parts covered by the Warranty will be returned by Altronic prepaid to the shipping source with the same level of expedition with which they were shipped to Altronic. Repairs or replacements outside of the Warranty coverage will be shipped COLLECT.